CONTROLLED RE-ENTRY APPLICATION PROCESS

Applications must be made through the online portal available on the web https://jamcovid19.moh.gov.jm/immigration.html or through the jamcovid19 mobile phone app which is now available on the Apple App Store and will shortly be available on the Google Play Store.

This portal will be used by the health and immigration authorities to manage the controlled re-entry process.

You will need to have an email address at the start of your application to register on the website or app. When you enter the email address, a one-time password will be sent to that email address in order to authenticate you and allow you to continue the application.

If you don’t have an email, you can create one easily and for free on websites like gmail.com or yahoo.com.

Someone may fill out the application for you, but they must declare it as required by the application form, and they must still use your email address.

The application will require you to provide the following information:

- Personal information such as name, date of birth, residential address in Jamaica, phone contact, passport number, etc.
- Date of and reason for travel overseas prior to closure of borders
- Your current location – country and city
- Other information you believe may be critical for the processing of your application
- Health-related information about whether you have any symptoms, whether you have been tested for COVID-19, whether you have come into contact with persons who have tested positive, or whether you have any existing health conditions etc.

Prior to submitting your application, you will be asked to consent to the following:
- Acceptance of responsibility for making your own travel arrangements at your own expense for your return to Jamaica.
- Agreement to be mandatorily quarantined at a place designated by the Government of Jamaica for fourteen (14) days, or such further period as considered necessary by the Ministry of Health and Wellness.
- Agreement to be tested under the following COVID-19 testing protocol: A naso-pharyngeal swabbing at least two times - on entry into quarantine and prior to release from quarantine.
- If your initial test for COVID-19 is positive, or you develop any symptom of COVID-19 during your period of quarantine, you agree to be placed in mandatory isolation for treatment until you have fully recovered, and to allow further samples for testing being taken during your period of isolation.
- You are responsible for payment of US$20 per day for three meals while in mandatory state quarantine or for making your own private arrangements for meals to be delivered at the quarantine location (subject to the relevant security and health protocols).

If someone filled out the application for you, that person will need to declare that he or she explained the process to you and that you have confirmed that you fully understand.
Next Steps/Making Travel Arrangements

Once all the information in your application has been assessed to be in order AND that there is sufficient quarantine capacity in the health system for you, your application will be conditionally approved and you can proceed to make preliminary travel arrangements. If any further information is required from you, it will be requested through the portal using the email address with which you registered.

We have advised the airlines that evidence of Conditional Approval should be provided prior to acceptance of travel bookings. **Please do not make travel arrangements and purchase tickets prior to receiving conditional approval.**

After you have received conditional approval and made travel arrangements, you will be required to login again and answer the health-related questions again at least 72 hours prior to your scheduled date of travel. **This is because your health status could have changed after your application was submitted. You will also be required to fill out the Customs and Immigration C5 form through the website or app to complete your application.**

If all is in order, you will then receive a final approval with an electronic Travel Authorization document which will be required for you to board your flight. **Please note that conditional approval only allows you to make a preliminary booking. Only final approval in the form of a Travel Authorization document will allow you to board your flight. You must therefore have the document with you (in electronic or paper form) when you arrive at the airport to check in for your flight.**